

FIRE AND RESCUE DEPARTMENT

Fire, Rescue, Ambulance, Wildland Fire, Fire Prevention, Office of the Fire Marshal, Emergency Management, Building, Code Enforcement and Health Divisions

The members of the department are ready for the New Year; as 2016 was a challenging year as we move ever progressively forward, the Merrimack Fire and Rescue Department has transformed to become not only an organization that extinguishes fires but trains and excels to become an all-hazards/emergency response agency. We have taken on the responsibility of protecting our community by providing the necessary services of Fire Suppression, Specialized Technical Rescue, Community Risk Assessment, Risk Reduction, Advanced Emergency Medical Services, Fire Prevention Education, Industrial and Residential Fire Inspections, Gas and Propane Tank Inspections, Hazardous Materials (Chemical) Response, Terrorism Response, Emergency Management (Disaster Preparedness and Response,) Fire and Arson Investigations, Building Permits and Inspections, Health Department Inspections (Restaurants, Community Pools, Hotels, Foods Establishments, Farmers Market, food trucks/carts) and Safety Inspections for Special Events (Rib Fest, Triathlons, Car Shows, Dog shows etc.)

As Fire Chief of the Merrimack Fire and Rescue Department, it is my honor to present the 2016 Fire Department's Annual Report.

The department has demonstrated the ability to overcome adversity and continues to be a one of a kind example of excellence in the delivery of emergency services with professionalism that is expected in customer service that is second to none. The title "fire department" although traditional in its term, by no means is an accurate or all-inclusive reflection of what our department provides today. Emergency Medical Services (EMS) accounts for the majority of our emergency response. We embrace this calling and the future as we explore alternative response models to not only provide better service to our customers in need of advanced life support medical care, but to be more efficient and effective while doing so.

The Merrimack Fire and Rescue Department may spend upwards of 70 percent of emergency responses geared towards EMS. The members are constantly striving for excellence in low frequency, high-risk responses in structure fires, hazardous material emergencies, and technical rescues including high angle rope rescue, ice rescue and swift water rescues, and vehicle extrication.

The training requirements for each of these disciplines are tremendous. The paradox on training states "As the fire service does a better job in preventing fires and other emergencies, the less proficient firefighters become. Basic skills must be practiced and refreshed. This paradox accelerates the need for training in order to provide superior services in the community." The department's focus on a comprehensive training program for all members and all disciplines will be a challenge in the upcoming Year.

Our Fire Prevention Division continues to inspect and educate businesses regarding code compliancy, and leads all fire investigations to determine their origin and cause. The impact the Fire Prevention has, can be seen daily throughout the Town of Merrimack as the number of fires and fire loss continues to decrease. The focus on target hazard identification, risk analysis, and pre-planning is quickly changing the Prevention Division into the Community Risk Reduction Division. This proactive approach is the epitome of addressing the fire problem from all angles in order to reduce the dangers to our citizens and our firefighters. In addition, allowing the department to manage presented risk and identify specific hazards to the community and address them through education, enforcement, and engineering.

Our Building Division continues to monitor, review plan designs, inspect and educate businesses regarding code compliance and best management practices for construction and safety. Our goal is to help home owners and contractors build within our community, follow the requirements and most of all ensure consistency. The impact the Building Division can be seen daily throughout the Town of Merrimack as the number of building permits continues to increase. The focus on customer service and doing everything we can to assist in completing the project rather than trying to make it difficult through regulatory road blocks to stop the project. This proactive approach is the epitome of addressing the building needs from all angles in order to help our citizens and our builders. In addition, allowing the department to manage presented risk and identify specific hazards to the community and address them through education, enforcement, and engineering.

Our Dispatch Communications Division all though under the Police Department direction had made strides forward with the implementation of computer enhanced emergency run cards for all identified emergencies, instituted electronic “Q” sheets to enhance our report quality and through training enhanced their ability to understand and provide the needed information to assist our emergency personnel when responding to calls. These dispatchers receive calls from individuals and E-911 who need assistance from Firefighters, Police Officers, and Emergency Medical Services. Our Dispatchers are an integral part of the Merrimack Fire and Rescue Department’s success.

The Operations Division continues to be the flagship of the Merrimack Fire and Rescue Department. These men and women are where the rubber meets the road and are the true face of the department. They respond in adverse conditions (sometimes extreme) to emergency incidents that can only be imagined by the average citizen. Yet, these men and women do it day in and day out, with a smile on their face, and a heart of gold that is second to none simply for the love of community and the job they are so passionate about. What some citizens do not realize is that every call we respond to in most cases is a citizens worst day, we are here to help and try to make that day better.

As we move into 2017, it is time to start reaping the benefits of the past years. In the last years, we have laid a foundation for the future with accurate data collection, minimum staffing, the reimaging of standard operating procedures and appreciative of our mission, vision, and values. This will pave the way for the department’s strategic plan, and future needs assessment possibilities. The continuous improvement through future technologies will make the emergency response more efficient, more effective, and more importantly safer.

I am proud of all of the members of the Merrimack Fire and Rescue Department and its long, rich history and to also be a part of a family like no other. The men and women of the Merrimack Fire and Rescue Department have and always will be committed to the highest level of service to all citizens of the community. As firefighters, paramedics, EMT’s, building and Health Inspectors, Officers and Administration, the work done is much more than a job; it’s a way of life and we are all proud to serve you in everything that we do each day. You can be proud of your Merrimack Fire and Rescue Department now and into the future as it sets the example of service delivery excellence in all levels and types of services that are delivered.

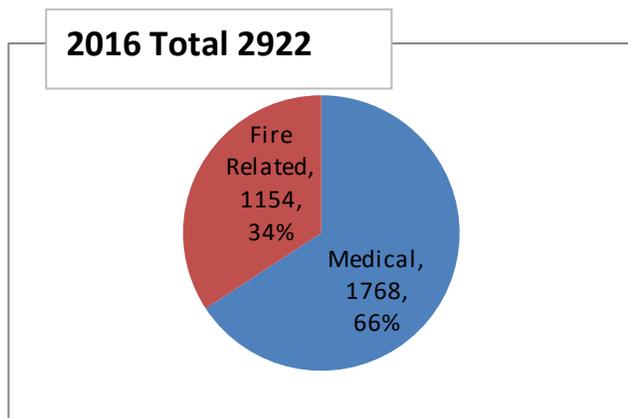
As the community continues to develop and service gaps are identified, the expansion of the fire department will be necessary as we look at the replacement of Fire Station 2 as well as the addition of a Northwest Fire Station to support the Baboosic Lake Area. Each of these will increase the level of service but also ensure that we are meeting the established performance objectives for response capabilities.

In service,
Fire Chief Michael Currier

OPERATIONS DIVISION

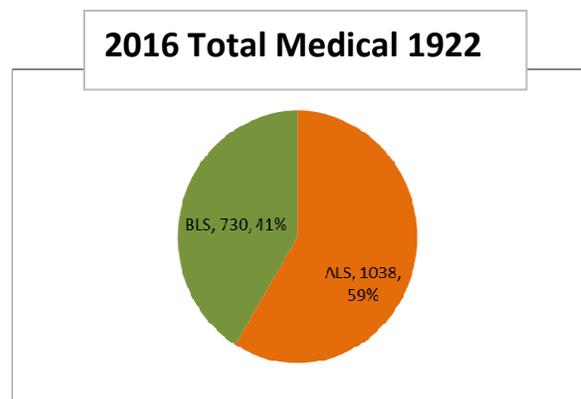
The Operations Division is under the direction of Assistant Chief (AC) Richard Pierson reporting directly to the Fire Chief. AC Pierson is directly responsible for all Fire, Technical Rescue and Emergency Medical Services to the community. He is responsible for all vehicle and apparatus maintenance, testing and certifications. AC Pierson administers the departments Preplan Program. This program requires all building to be classified by their hazard and establishing a plan to mitigate the hazards associated with each structure in the event of an emergency no matter what the hazard. Along with this responsibility is developing emergency Dispatch Cards (Run Cards) that provide our emergency dispatchers with a guideline on what emergency vehicles and equipment are needed at each emergency scene. AC Pierson is responsible for all reporting mandates required by the National Fire Incident Reporting System (NFIRS) requiring a report for every incident that we respond to ensuring consistent and accurate data for National and State reporting systems. The State of NH TEMSIS Reporting System requiring a detailed report on every patient that is medically treated or contacted no matter if they are transported to the hospital or refuse treatment and complete a patient sign-off. AC Pierson is responsible for the maintenance and repair of all Fire Department buildings and stations. In AC Pierson's spare time he also working with the Fire Chief oversees the planning aspects of the Hazardous Materials Chemical Response Plan and all biological and terrorist events planning for the community for day-to-day activities or special events occurring within the community or in surrounding communities.

The year 2016 was another busy time for Merrimack Fire and Rescue Department Operations personnel.



Emergency Activity

Fire, Hazardous Materials, Motor Vehicle Accidents, Service Call, and Mutual Aid Related Calls related to 1000 incidents. Emergency Medical (Ambulance) calls related to 1922 incidents, resulted in the treatment of over 2,154 patients. The total calls handled this year by the department totaled 2922 emergency incidents.



Fire Related:

This includes building fires, vehicle fires, wildland Fires, vehicle accidents, dumpster fires, fire alarms, hazardous materials, natural disasters, rescues and service calls.

Medical: Ambulance Calls

ALS = Advanced Life Support, Serious medical incident, heart attack etc.

BLS = Basic Life Support, Moderate medical incident, broken bones sick, etc.

This past year, personnel responded to numerous significant incidents including three Working Fires and one 2nd Alarm structure fire, one 2nd Alarm

Brush Fire, multiple serious Motor Vehicle Accidents requiring Med flights (helicopter) to Level 1

Trauma Centers in Boston, as well as several propane and natural gas leaks requiring rapid response to prevent fire ignition or explosion. An Anhydrous Ammonia spill at a local facility was handled with no injuries to facility workers or Merrimack personnel. Fire Companies also assisted at numerous 2ND, 3RD and 4TH Alarm structure fires in neighboring towns during 2016.



Med Flight Everett Turnpike MVA
Nashua Line (Boston Med Flight)

Once again, this year, early Advanced Life Support intervention by our Paramedics successfully identified a number of cardiac blockages in patients, allowing rapid medical intervention and immediate

transport to cath labs in area hospitals with direct admittance and lives saved. In addition, rapid response and treatment by our EMT'S and Paramedics resulted in a number of drug over-dose patients being saved then transported to hospitals for follow-up treatment.



Med Flight Everett Turnpike MVA
Wire Road Overpass (DART)

Training Overview

This year, fire department personnel spent over 4,883 person-hours of training in various categories such as Coordinated Fire Attack, Auto Extrication, Emergency Scene Management, and Technical Rescue Training to include Water Rescue, Rope Rescue Vehicle Extrication, and Hazardous Materials Emergencies. Many of these hours also included emergency medical training, including Advanced Life Support, as well as training and testing on new State of New Hampshire Patient Emergency Medical Protocols (specific written procedures for treating patients). Personnel also utilized the former



Merrimack Engine 2 is one of the first arriving at the Amherst 5 Alarm Fire

Merrimack Hotel for many weeks of practical training including forcible entry, firehose line advancement within a multi-story structure, roof ventilation and search and rescue techniques.



Everett Turnpike MVA Nashua Line (Boston Med Flight)



Tree falls on car while driving North of DW Highway

Merrimack Fire Rescue also participated in a pilot program to assist the State of New Hampshire Bureau of Emergency Medical Services in developing a new TEMSIS Elite Patient Care reporting system. Merrimack Fire Rescue was one of only five emergency services selected throughout the state to participate in upgrading and



Chemical spill (HazMat) from a Railcar on the tracks along the Merrimack River

improving the TEMSIS system prior to it going active for the entire state Emergency Medical Service system. This system is where all medical information is located and entered for every Emergency Medical call response within the state of New Hampshire.

The Town Merrimack (Fire and Rescue Department) was recognized by the American Heart Association and the New Hampshire Bureau of Emergency Medical Services as a “**HeartSafe**” Community within the state.

This designation awarded to our community due to the tireless work and dedication put forth by Merrimack Master Firefighter/Paramedic Jeremy Penerian, Merrimack received this recognition by meeting goals in Cardio Pulmonary Resuscitation (CPR) /Automatic External Difibulation (AED) Training, AED placement throughout the community and Advanced Life Support response capabilities to medical incidents.

Service Recognitions

- | | |
|---|------------------------------------|
| Lieutenant/Paramedic Shawn Brechtel | Recognized for 15 years of service |
| Master Firefighter/EMT Shawn Kimball | Recognized for 15 years of service |
| Master Firefighter/EMT Kip Caron | Recognized for 10 years of service |
| Master Firefighter/EMT Mark Bickford | Recognized for 10 years of service |
| Master Firefighter/EMT Mike Kiernan | Recognized for 10 years of service |
| Master Firefighter/EMT Brennan McCarthy | Recognized for 10 years of service |
| Firefighter/AEMT Robert Liete | Recognized for 5 years of service |
| Captain Jason Marsella | Recognized for 20 years of service |

Retirements/Resignations

- | | |
|--|----------------------|
| Riley Northrop (Firefighter/Paramedic) | Resigned: 2/16/2016 |
| Kevin Chambers (Firefighter/Paramedic) | Resigned: 3/4/2016 |
| Paul Kelly (Firefighter/Paramedic) | Resigned: 5/22/2016 |
| John Chisholm (Firefighter/Paramedic) | Resigned: 10/23/2016 |

New Hires for 2016

- | | |
|--|-------------------|
| Melissa Winters (Firefighter/Advanced EMT) | Hired: 3/29/2016 |
| Lawrence Levine (Firefighter/Paramedic) | Hired: 5/09/2016 |
| Christopher Fyffe (Firefighter/Paramedic) | Hired: 11/28/2016 |

A Company

Station 1

- Captain Brian Dubreuil
- MFF/Paramedic Jeremy Penerian
- MFF/EMT Mark Bickford
- FF/AEMT Tyler Gaudette

Station 2

- Lieutenant Shawn Farrell
- MFF/EMT Mike Kiernan
- FF/EMT Keith Hines

B Company

Station 1

Captain Matthew Duke
MFF/EMT Shawn Kimball
MFF/ Paramedic Bill Pelrine
FF/AEMT Melissa Winters
MFF/EMT Ryan Thomas

Station 2

Lieutenant Daniel Newman
MFF/EMT Brennan McCarthy
FF/AEMT William Dodge

C Company

Station 1

Captain Jason Marsella
MFF/Paramedic Scott Bannister
MFF/EMT Kip Caron
MFF/AEMT Richard Ducharme
FF/AEMT Joe Pelrine

Station 2

Lieutenant Thomas Dalton
FF/AEMT Lenny Brown
FF/Paramedic Christopher Fyffe

D Company

Station 1

Captain Richard Gagne
FF/Paramedic Gordon Othot
MFF/EMT David Trepaney
FF/AEMT Nathan Landry
FF/AEMT Richard Daughen

Station 2

Lieutenant Shawn Brechtel
FF/Paramedic Lawrence Levine
FF/AEMT Rob Leite

SUPPORT SERVICES DIVISION

The Support Services Division is under the direction of Assistant Chief (AC) Brian Borneman reporting directly to the Fire Chief. AC Borneman is directly responsible for all Fire Prevention and Education activities, Fire Marshal actions to include Code Enforcement, Fire/Arson Investigations, and the Juvenile Fire Setter Education Program. His experience extends his responsibility of Fire Department Human Resources where he establishes and administers all new hire testing processes, performance evaluations, and Internal Investigations. He is responsible for equipment safety by evaluating and purchasing personal protective equipment for all personnel for firefighting and rescue, eye, hearing, foot, and hand protection, as well as chemical, radiological and biological hazards protection. AC Borneman administers the new employee hiring training and certification program by reviewing weekly and monthly progress reports, establishing in-process testing for the employees first year of employment and continues this testing and certification process throughout the employee's career. AC Borneman is instrumental part of the departments grant procurement program already successfully being awarded over \$350,000.00 in grant money to the community. In AC Borneman's spare time he also works with the Fire Chief oversees the planning aspects of the Emergency Management Program coordinating the Local Emergency Planning Committee with businesses in the community and surrounding towns and cities. AC Borneman is responsible for developing and implementing the departments General Orders and Standard Operating Guidelines. These documents are the heart of the organizations establishing how we safely respond to emergency calls and how our employees conduct themselves when faced with day to day and life threatening situations. AC Borneman also play a pivotal role with responsibilities of coordinating activities with the Building and Health Department. The activities with the Building and Health Division, Fire Prevention and Inspections play such a close role together that communications with all the activities of these groups is imperative.

Fire Prevention/Fire Marshal's Office

This year Fire Prevention was involved with many new construction projects and major renovations in town. Pennichuck Waterworks built a new 32,300 square foot warehouse, vehicle maintenance and office building on property they own in Merrimack on Daniel Webster Highway at the Nashua line. This building was a large-scale project and required numerous consultations and inspections during all phases of the construction. The renovation of the Anheuser Busch "Biergarten" was another notable project, which also required numerous inspections and consultations, as did the demolition of the old Merrimack Hotel and Conference Center. Other major projects this year included the closing of the Nashua Corporation production facility at 57 Daniel Webster Highway, the construction of the new Woodsprings Suites Hotel at 2 Executive Park Drive, the change of use for the building at 1 Crosswoods Path from a multi-unit commercial building to a 21 unit apartment building. Additionally Synergy Self Storage including 700 storage units, Pollard Road Subdivision, 13 single family homes, Cota Subdivision, 10 single family homes, Blanchard Point 50 unit condo development, Tomasian Drive Subdivision, 19 single family homes rounded up the major fire prevention activities projects for the community.

Fire Prevention performed well over 3000 fire and life safety inspections within our community in 2016. Many of these fire safety and code inspections were for fire safety, place of assembly, new occupancy and licensing programs. Each inspection is highly focused to ensure that the businesses, schools, places of worship and areas of recreation are safe for our citizens, businesses, their customers and visitors. The Inspection and building/site plan review process generated over \$15,400 in revenue to the Town of Merrimack.

This year we saw some changes in personnel at the Fire Prevention Division. Fire Inspector Wolfe with her education and experience transferred to the position of Health Officer for the community. Scott Symonds hired as our new Fire Inspector for the community. Fire Inspector Symonds comes to us from the Peterborough Fire Department and has a wealth of fire inspection and education and prevention experience. The positions of Fire inspector and Health officer for the Town of Merrimack are part time positions, which require the employees to work 24 hours each week.

A new school program started this year, the brainstorm of Fire Inspector Scott Symonds, which was a fire safety-coloring contest, held for students at the elementary school level. Over 400 students participated and there were four contest winners. One student from each school was selected and they joined the on duty Firefighters at Merrimack Fire Central Station for lunch. This program was a great success and will be an ongoing project. This highlights the partnership in Fire Prevention and education between the Merrimack schools and the Merrimack Fire & Rescue Department. One of the highpoints of the program was the contest winner was picked up at their school by a Fire Engine (for all their peers to see) and the winner along with their parent was driven to the Central Fire Station. Once they arrived, they received a special Firefighter of the day badge, time to meet the Fire Chief, a tour of the Fire Station and finally lunch with the firefighters.

During October, which is National Fire Prevention month, Fire Prevention presentations were conducted at all public schools and most daycares in the community. The Merrimack Fire and Rescue Department open house was also held in October, was a great success, and largely attended.

This year there were over 2400 consultations conducted by personnel from the Fire Prevention/Fire Marshal's Office. These consultations included providing fire/safety advice and education to local citizens and contractors on various subjects such as generator safety, smoke and carbon monoxide detectors, fire extinguishers, wood and pellet stoves, emergency exits, code requirements and compliance. Additionally consultations with businesses included life safety and fire code requirements, fire alarms,

fire sprinkler requirements, building and room capacity requirements, egress and exit requirements, removal of oil and propane tanks, school safety, and construction requirements.

The Fire Marshal's Office investigated 25 fires this year, including 6 vehicle fires, 11 structure fires, 6 brush fires and 2 dumpster fires. Numerous hazardous materials spills were also investigated as were citizen complaints such as blocked fire exits, fireworks complaints, dangerous conditions in buildings and code violations.

Fire Prevention worked with the management and engineers at the Merrimack Premium Outlets to address the safety concerns regarding repeated rock falling from the cliff at the rear access road of the mall. This resulted in a major project to remove loose rock as well as the installation of barriers and fencing to improve the overall safety in this area.



The working relationship of the Fire Prevention/Fire Marshal's Office and Building and Health Divisions is continuing to result in improved customer service and efficiency when working with developers and contractors in all aspects of plan review and construction. This has been especially helpful for our many large-scale projects both commercial and residential.

The Merrimack Fire and Rescue Department appreciates the opportunity to serve the community and share our knowledge with the community through appearances and programs. This year include fire prevention programs at all the Merrimack Elementary schools, the Merrimack High School Driving Under the Influence (DUI) assembly, Reeds Ferry Fun Day, Police Open House, Fire and Rescue Department Open Houses, the annual Rib Fest at Anheuser Busch, the Merrimack Business Expo and Safety Days at numerous local businesses delivering important life safety information. We conducted fire and carbon monoxide safety presentations at the John O'Leary Adult Community Center, PC Connections, Merrimack Friends and Family meeting, Merrimack Chamber of Commerce and Merrimack Premium Outlets Tenants Meeting. We are continuing to broadcast fire safety videos on the Merrimack TV public access channels and have had great success on social media campaigns. We also continue to work with the Nashua Telegraph, Merrimack Journal and the Merrimack Patch to get the message of fire safety and prevention out to the public.

Emergency Management

The Fire Department provides a critical coordination and administration of the Town's Emergency Management Program and Emergency Operations Center (EOC.) We are ready and ensure that the Town's Emergency Management activities are well coordinated in our response to disasters within the community with an emphasis on preparedness. Much of this was accomplished through policy, planning

and training. Key component of preparedness is planning and providing key concepts to the emergency plan and the needed education of the community to be prepared.

The Merrimack Fire and Rescue Department along with the New Hampshire Department of Environmental Services, US Environmental Protection Agency, surrounding Fire Departments and Emergency Management organizations started working on a project, which involves collecting and verifying Tier II inventories in and along the Merrimack River and tributaries in the communities along major waterways. The idea is to close the information gap concerning risks to NH and MA water supplies that use the Merrimack River. It is also designed to provide emergency responders with information for aboveground storage tanks; belowground storage tanks so local emergency responders, state agencies and federal agencies in preparation for a possible spill to the Merrimack River, which is a drinking water supply for many people. The lead group in this project is Granite State Rural Water (GSRWA), a NH based 50C3 organization funded in part by the USDA. They work with public water systems on a variety of issues. This project is a response to the issues that became clear during the Elk River spill January 9, (2014). What we needed to try to accomplish is to ensure that we can try to prevent an incident of that type from occurring within any community along the Merrimack River or tributaries that would adversely affect the drinking water or contaminate the rivers. We have completed the identification of specific Tier II sites and have verified this information is correct. The next step is to visit these facilities to make sure that there are contingencies and counter measures in place to protect the waterways. This will continue into 2017.

BUILDING & HEALTH DIVISIONS

<u>Revenue collected for permits</u>		\$ 194,812.50
Application Fees.....		\$ 8,975.00
Building Permit Fees		\$ 173,071.50
Test Pit Fees		\$ 2,700.00
Septic Fees		\$ 7,800.00
Sewer Insp. Fees		\$ 1,850.00
Copy Fees		\$ 416.50
<u>Revenue collected from Health</u>		\$ 23,375.00
Food License Fees		\$ 20,600.00
Public Pool/Spa Fees		\$ 1,775.00
Total Revenue Collected by Building & Health		\$217,187.50

Permits Issues		1,243
Plan review, consultations, counter and phone activities.....		32,416
Other inspections to include industrial, commercial and residential.....		2,879
Certificate of Occupancy.....		37
Certificate of Unit Completion.....		12

Complaint Investigations	37	Food Establishment Licenses Issued	128
Food Service Inspections	506	Emerg. Response/Public Health Asst.	22
Pool and Beach Inspections/Licenses	32	Food Establishment Assistance	109
Day Care/Foster Care Inspections	36	School Inspections (Public and Private) ...	45

New Food Establishment Plan Reviews	37	Mobile Vendor Food Inspections	71
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Responsibilities of the Health Division include licensing and inspection of all food service facilities, day cares, foster cares, adoption households, septic systems, and public swimming areas, along with the investigation of health/safety related complaints. The Division also disseminates information on various diseases and influenza. The Health Department has also refined the Farmers Market Rules and Regulations in order that we assist our local vendors with updated food and safety information to help insure another productive season.

Assisted 12 food establishments with their planning/expansion in Merrimack

- Big Kahuna Addition 380 DW Highway
- Pacific North 583 DW Highway
- Friendly’s 706 Milford Road
- Prime Alternative Treatment 380 DW Highway
- Protofina Italian Restaurant 458 DW Highway
- Anheuser Busch Biergarten 221 DW Highway
- Poli Bakery 10 Cascade Circle
- Nutty Barian Merrimack Premium Outlet Mall
- Bon Bon s 140 DW Highway
- Kids Creative Kove 416 DW Highway
- Bite Me KupKakes 4 Mound Court
- Marc,s Pizza Milford Road

Building Division Inspections

Septic/Sewer/Test Pits	106	Plan Review/Applications	1189
Foundations/Footings/Drains	80	Framing	174
Electrical	513	Plumbing	189
Sono Tube	57	Insulation	91
Boiler/Furnace	92	Above Ceiling Grid	16
HVAC	14	Hot Water Heater	55
Fire Stop/Draft stops	1	Deck Framing/Final	47
Generator Gas	38	Generator Electrical	35
Building Final	124	Gas Piping	153
Pool/Spa Electrical	31	Pool/Spa Final	4

Building Division Highlights



Synergy 410 DW Highway



Anheuser Busch Biergarten



Pennichuck Water Works



1 Crosswoods Patch



4 Executive Park Drive Demolished



2 Executive Park Drive

- At 707 Milford Rd (Pennichuck Square), we are assisting a Vet Clinic to occupy two of the mall units.
- 14 Continental Blvd. is the home of College Bound Movers currently undergoing a large expansion.
- Barbie Court (phase 2 Cota subdivision) has a base coat of paving and is continuing expansion.
- Crown Point Circle, Jared's Way, and Dunstable Circle single-family dwellings are moving at a brisk pace.
- 427 DW Highway has continued the renovation of that property to include a two-family and garage with apartment.
- Anheuser Busch at 221 DW Highway is expanding its brewery and is adding two-grain elevators to enhance supply.
- 480 DW Highway is continuing a renovation to add a new restaurant.

The Building Division of Merrimack Fire and Rescue endeavors to add a model of safety and oversight to the community by following all current adopted building regulations and interacting with the builders, homeowners, and business owners in a friendly and helpful manner. We are dedicated to serving the community of Merrimack.

Fire Prevention:

Fire Marshal John Manuele

Fire Inspector Scott Symonds

Building and Health:

Admin Carol Miner

Admin Leslie Tejada

Building Official Fred Kelley

Building Inspector Richard Jones

Health Officer Charlene Wolf

FIRE AND RESCUE DEPARTMENT CONCLUSION

The members of the Merrimack Fire and Rescue Department are dedicated in the ready, serving our residents twenty-four hours each day every day without waiver. We are proud and passionate of our profession, we are caring and we are dedicated to our Core “life” values, our Mission and our Vision Statements of this department.

The Mission of the Merrimack Fire and Rescue Department is to protect life, property and the environment for those who live, work or invest in our community. We do this with our Vision; through a combination of teamwork, dedication, compassion and education; The Merrimack Fire and Rescue Department strives to be a professional organization to which others will benchmark their efforts.

In order to achieve this we as an organization have Core “LIFE” Values which are embraced by all of our team members:

L – Leadership
E – Empathy
A – Attitude
D – Duty
E – Excellence
R – Respect
S – Self-less Service
H – Honor
I – Integrity
P – Personal Courage

Challenged again this year with ever increasing requests for emergency service we have prevailed with an increasing emergency response with 1768 of our calls being emergency medical, 571 Fires, 142 Hazardous Materials Incidents, 176 Motor Vehicle Accidents, 20 Technical Rescue and the remainder Service Calls, Mutual Aid and Natural Disasters. We are now responding with more 61 % (1768 calls) of our total incidents occurring simultaneously (which means within the same hour and/or back to back.) The next few years will continue to be very demanding for the Department and continued support from our citizens will be needed more than ever. We understand that there are wants and needs in this situation and we will continue to be budget aware, while still providing the needed medical, emergency services and care to the citizens of this community.

The Building and Health Divisions incorporated into the Fire and Rescue Department has provided an excellent value and continues to be a benefit to the community which is more focused on customer service and supporting the citizens of Merrimack, contractors and builders within the community.

We continually receive comments from our customers on the efficiencies that have occurred and will continue to provide a high level of service within the budget guidelines to the growing community.

Thank you for your support and please be safe.

Respectfully Submitted
In Service

Michael P. Currier

Chief of the Department/EMD
Emergency Management Division
Fire Operations Division
Support Services Division
Building Division
Health Division